BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA

Application of Southern California Edison
Company (U 338-E) for Approval of its
2012-2014 California Alternate Rates for Energy
(CARE) and Energy Savings Assistance
Programs and Budgets.

Application of Southern California Gas Company
(U 904-G) for Approval of Low-Income
Assistance Program and Budgets for Program
Years 2012-2014.

Application of Pacific Gas and Electric Company
for Approval of the 2012-2014 Energy Savings
Assistance and California Alternate Rates for
Energy Programs and Budget (U 39-M)

Application of San Diego Gas & Electric
Company (U 902-M) for Approval of Low-
Income Assistance Programs and Budgets for
Program Years 2012-2014

A.11-05-017
(Filed May 16, 2011)

A.11-05-018
(Filed May 16, 2011)

A.11-05-019
(Filed May 16, 2011)

A.11-05-020
(Filed May 16, 2011)

ANNUAL REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON COOLING CENTER ACTIVITIES FOR 2013

JANET COMBS
ANDREA TOZER

Attorneys for
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue
Post Office Box 800
Rosemead, California 91770
Telephone: (626) 302-6713
Facsimile: (626) 302-6693
E-mail: andrea.tozer@sce.com

Dated: December 23, 2013
BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA

<table>
<thead>
<tr>
<th>Application</th>
<th>File No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application of Southern California Edison Company (U 338-E) for Approval of its 2012-2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.</td>
<td>A.11-05-017 (Filed May 16, 2011)</td>
</tr>
<tr>
<td>Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.</td>
<td>A.11-05-018 (Filed May 16, 2011)</td>
</tr>
<tr>
<td>Application of San Diego Gas &amp; Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014</td>
<td>A.11-05-020 (Filed May 16, 2011)</td>
</tr>
</tbody>
</table>

ANNUAL REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON COOLING CENTER ACTIVITIES FOR 2013

In compliance with Ordering Paragraph 83 of Decision 12-08-044, Southern California Edison Company (SCE) hereby submits the attached 2013 Cool Centers Program Annual Report. The information contained in this report supersedes all prior reports submitted by SCE.
December 23, 2013

Respectfully submitted,

JANET COMBS
ANDREA TOZER

/s/ Andrea Tozer
By: Andrea Tozer

Attorneys for
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue
Post Office Box 800
Rosemead, California  91770
Telephone:  (626) 302-6713
Facsimile:  (626) 302-6693
E-mail: andrea.tozer@sce.com
Attachment

SCE 2013 Cool Centers Program Annual Report
Southern California Edison Company
2013 Cool Centers Program Annual Report
December 20, 2013

Decision (D.)12-08-044, Ordering Paragraph # 83. By December 21st of each year, Pacific Gas and Electric Company, Southern California Edison Company, San Diego Gas & Electric Company, and Southern California Gas Company shall file their reports on cooling center facility activities including, attendance, low income program enrollments, and itemized expenses and describing the energy education and marketing materials provided at each cooling center facility.

Background

In the extreme climate areas of SCE’s service territory, the ability to find relief from the heat has a major impact on comfort, health, and safety, particularly for SCE’s low-income customers, elderly customers, and customers with disabilities. SCE’s Cool Center program is designed to provide services to communities located in extreme climate areas where few public facilities are available for use to offer relief from the heat during the hot summer months.

SCE’s Cool Center program originated in 2001, and has operated every year with the exception of 2005.1 SCE contracts with service providers to operate Cool Centers that provide customers an alternative to running their refrigerated air-conditioning systems by providing a safe, cool place where they can gather during the hot summer months. Cool Centers also provide a place for customers to learn about low-income programs such as California Alternate Rates for Energy (CARE), Family Electric Rate Assistance (FERA), Low Income Home Energy Assistance Program (LIHEAP), energy efficiency programs such as the Energy Savings Assistance (ESA) program, energy conservation practices, and other available community programs.

SCE identified communities in Los Angeles, San Bernardino, Riverside, Kern, and Tulare Counties that meet the criteria for 2013 Cool Centers. Cool Centers must: (1) have air conditioning; (2) be located in extreme heat regions; (3) ensure the environment is comfortable

1 SCE’s program operators in 2005 declined to participate that year due to limitations on eligible expense categories imposed in D.05-04-052. The Commission in D.05-12-026 (Ordering Paragraph 13) directed SCE to work with parties to develop a low-cost plan for reviving the Cool Centers for service in the summer of 2006. At the May 2, 2006 Low Income Oversight Board (LIOB) meeting, SCE, based on input from community-based organizations, proposed a plan to move forward with Cool Centers in 2006, including reconsideration of eligible expense categories as established in D.05-04-052. LIOB approved a motion to support SCE’s proposal (LIOB Approved Minutes of May 2, 2006 meeting). SCE submitted Advice 2011-E on June 7, 2006, requesting authorization to operate Cool Centers in 2006. The Commission approved Advice 2011-E on June 19, 2006. The program and funding changed substantially in 2013 based on directives in D.12-08-044, which also reinstated the budget exclusions in D.05-04-052.
and conducive to visitation; and (4) admit all participants who wish to use the Cool Center for its intended purposes regardless of age, gender, race, religion, ethnicity, or sexual orientation. The program ran from July 1st to October 15th, Monday through Friday, most typically from 10:00 AM to 5:00 PM. All site locations are accessible to persons with disabilities.

Given the funding reductions and other restrictions in D.12-08-044 and reinstatement of limitations established in D.05-04-052, only seven of the 19 Cool Centers participating in 2012 elected to participate in 2013. Cool Centers declining to participate in 2013 informed SCE that without funding to cover their overhead, staff labor, and other costs, operating as a Cool Center increases their demand for services, without sufficient incremental funding to off-set the increased demand for services. The reinstatement of the funding limitations established in D.05-04-052 eliminated SCE’s ability to reimburse the Cool Centers for many categories of incremental costs compensated in previous program years.

2013 Cool Center Locations

SCE’s seven Cool Centers are located in some of the hottest areas of SCE’s service territory. Specific locations are:

**Kern County**
- California City Strata Center 10350 Heather Avenue, California City, CA 93505

**Riverside County**
- Cathedral Center, 37-171 West Buddy Rogers Avenue, Cathedral City, CA 92234
- Corona Senior Center, 921 South Belle Avenue, Corona, CA 92282
- Eddie D. Smith Senior Center, 5888 Mission Boulevard, Rubidoux, CA 92509
- Joslyn Cove Community Senior Center, 73-750 Catalina Way, Palm Desert, CA 92260
- Norton Younglove Community Center, 459 Center Street, Highgrove, CA 92507

**San Bernardino County**
- Adelanto Community Tool Box, 11744 Bartlett Avenue, Adelanto, CA 92301

**Attendance**

Approximately 4,000 customers visited SCE’s seven Cool Centers in 2013. About 25% of customers visited their local Cool Center more than once. Attendance varied widely among centers. This variation was expected because some Cool Centers were located in very small communities.

**Low-Income Program Enrollments**

The Cool Centers did not track enrollments in CARE or other low-income programs. Each Cool Center was required to explain the programs to interested customers and help qualified customers complete program applications.

**Itemized Expenses**
D.12-08-044 authorized $105,083 for SCE to operate Cool Centers in 2013. SCE’s actual expenditures for the 2013 program totaled approximately $62,000. However, four of the seven Cool Centers still have outstanding invoices to submit to SCE. The Contractor Expenses category includes approximately $7,400 in 2012 Contractor Operations expenditures that were carried over due to a delay in receiving invoices from 2012 Cool Center administrators.

Operations (Contractor Expenses): $16,662  
Marketing (SCE printing/collateral): $2,546  
General Administration (SCE labor & program management): $43,091  
**Total (Year-to-date not including December 2013):** $62,299

**Energy Education Provided at Each Cool Center**

Each Cool Center was given a folder called “Resource Guides,” which included applications for CARE, ESA, Energy Assistance Fund (EAF), and Medical Baseline. In addition, they were provided brochures about “Safety Around Electricity,” “Linking SCE Customers to Community Resources,” and an EAF Fact Sheet.

These programs were discussed and explained during Cool Center training so that Cool Center staff could explain these programs to their visitors and assist qualified visitors in applying for these programs. Cool Center staff at each location was instructed to give each new visitor the Resource Guide and explain each program to their visitors.

**Marketing Materials Provided at Each Cool Center**

Each Cool Center was required to market its own Cool Center in local publications. This included distributing flyers in the community; holding press conferences, radio, and television interviews; providing newspapers with press releases; marketing their Cool Center in e-mail distribution lists, websites, Facebook, Twitter, and YouTube.

SCE provided marketing on sce.com/coolcenters, which lists each Cool Center address, phone number, and location on a map. In addition, SCE’s Local Public Affairs representatives and other employees, as well as capitation and EAF contractors, promoted the Cool Centers. SCE included Cool Centers in its corporate “Get Ready for Summer” campaign. SCE also promoted Cool Centers at Community Forums and other presentations by SCE’s Consumer Affairs division and Speakers Bureau.
<table>
<thead>
<tr>
<th>Administrator</th>
<th>Cool Center Name</th>
<th>Service Address</th>
<th>City/ZIP</th>
<th>County</th>
<th>Type of Facility (i.e., pools, libraries, senior centers)</th>
<th>Maximum Capacity Limitation</th>
<th>Standalone Cool Center Y or N</th>
<th>Public Access Y/N</th>
<th>Days &amp; Hours of Operation</th>
<th>Number of Days Open as Cooling Center (6/1/13-10/15)</th>
<th>Average Daily Attendance</th>
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<td>11744 Bartlett Avenue</td>
<td>Adelanto, CA 92301</td>
<td>San Bernardino</td>
<td>Community Center</td>
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<td>N</td>
<td>Y</td>
<td>M-F, 9AM - 4PM</td>
<td>7/1/13-10/15/13</td>
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<td>City of California City</td>
<td>California City Strata Center</td>
<td>10350 Heather Avenue,</td>
<td>California City, CA 93505</td>
<td>Kern</td>
<td>Community Center</td>
<td>350</td>
<td>N</td>
<td>Y</td>
<td>M-F, 10AM - 5PM</td>
<td>7/1/13-10/15/14</td>
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<tr>
<td>Cathedral Center</td>
<td>Cathedral Center</td>
<td>37-171 West Buddy Rogers Avenue</td>
<td>Cathedral City, CA 92234</td>
<td>Riverside</td>
<td>Senior Center</td>
<td>100</td>
<td>N</td>
<td>Y</td>
<td>M-F, 10AM - 5PM</td>
<td>7/1/13-10/15/15</td>
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<tr>
<td>Fair Housing Council of Riverside County, Inc.</td>
<td>Corona Senior Center</td>
<td>921 South Belle Avenue</td>
<td>Corona, CA 92282</td>
<td>Riverside</td>
<td>Senior Center</td>
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<td>N</td>
<td>Y</td>
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<td>7/1/13-9/20/13</td>
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<tr>
<td>Fair Housing Council of Riverside County, Inc.</td>
<td>Eddie D Smith Senior Center</td>
<td>5888 Mission Boulevard</td>
<td>Rubidoux, CA 92509</td>
<td>Riverside</td>
<td>Senior Center</td>
<td>Not Provided by Administrator</td>
<td>N</td>
<td>Y</td>
<td>M-F, 8AM - 3PM</td>
<td>7/1/13-9/20/13</td>
<td>21</td>
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<tr>
<td>Cove Communities Senior Association</td>
<td>Joslyn Center</td>
<td>73-750 Catalina Way</td>
<td>Palm Desert, CA 92260</td>
<td>Riverside</td>
<td>Senior Center</td>
<td>75</td>
<td>N</td>
<td>Y</td>
<td>M-Th, 10AM-4PM, F 10AM-4PM</td>
<td>7/1/13-10/15/15</td>
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<td>Fair Housing Council of Riverside County, Inc.</td>
<td>Norton Younglove Community Center</td>
<td>459 Center St.</td>
<td>Highgrove, CA 92507</td>
<td>Riverside</td>
<td>Senior Center</td>
<td>Not Provided by Administrator</td>
<td>N</td>
<td>Y</td>
<td>M-F, 10AM - 5PM</td>
<td>7/1/13-9/20/13</td>
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<td>N/A</td>
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<td>$ 457.01</td>
<td>$ -</td>
<td>$ 4,600.00</td>
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<tr>
<td>Cathedral Center</td>
<td>N/A</td>
<td>Y</td>
<td>N/A</td>
<td>$ -</td>
<td>$ 3,189.26</td>
<td>$ 953.73</td>
<td>$ 457.01</td>
<td>$ -</td>
<td>$ 4,600.00</td>
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<tr>
<td>Fair Housing Council of Riverside County, Inc.</td>
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<td>N/A</td>
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<td>$ 3,189.26</td>
<td>$ 953.73</td>
<td>$ 457.01</td>
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<td>$ 4,600.00</td>
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<td>N/A</td>
<td>Y</td>
<td>N/A</td>
<td>$ -</td>
<td>$ 3,189.26</td>
<td>$ 953.73</td>
<td>$ 457.01</td>
<td>$ -</td>
<td>$ 4,600.00</td>
<td></td>
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<tr>
<td>Cove Communities Senior Association</td>
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<td>Y</td>
<td>N/A</td>
<td>$ -</td>
<td>$ 1,263.16</td>
<td>$ -</td>
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<td>$ -</td>
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<td>N/A</td>
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<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 1,263.16</td>
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</tr>
</tbody>
</table>

[1]SCE does not provide grants to the Cool Centers. SCE issues time and material based purchase orders to each Cool Center Administrator. Cool Center Administrators are required to expense against the purchase orders for all expenses that fall into the allowable categories in D.12-08-08-044.

[2]Cool Centers provided outreach about the CARE program. SCE does not have any record of actual CARE enrollments by the Cool Centers.
### Southern California Edison Budget and Expenditures as of November 31, 2013

<table>
<thead>
<tr>
<th>1. Total Authorized 2013 Cooling Center Budget</th>
<th>$105,083</th>
</tr>
</thead>
<tbody>
<tr>
<td>1a. Total Grant Amount</td>
<td>N/A[1]</td>
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<tr>
<td>1b. Total Utility Staff Labor</td>
<td>$43,091</td>
</tr>
<tr>
<td>1c. Total Utility Marketing/Education/Outreach</td>
<td>$2,546</td>
</tr>
<tr>
<td>1d. Total Utility Administrative (Including Tracking &amp; Reporting)</td>
<td>$0</td>
</tr>
<tr>
<td>1e. Total Utility Other Expenses (Contractor Operations[2])</td>
<td>$16,662</td>
</tr>
<tr>
<td><strong>1f. Total combined 2013 Cool Center Expenditures</strong></td>
<td><strong>$62,299</strong></td>
</tr>
<tr>
<td>1g. Total Amount unspent</td>
<td>$42,784</td>
</tr>
</tbody>
</table>

[2] 4 of 7 Cool Centers have outstanding invoices, yet to be received by SCE. Total Contractor Operations expenditures outlined on page 2 and totaled here do not reflect these outstanding expenditures. Contractor Operations includes approximately $7,400 in 2012 Contractor Operations expenditures that were carried over due to a delay in receiving invoices from 2012 Cool Center Administrators.

2. Number of (IOU) supported 2013 Cool Center Facilities.

SCE's contractors operated Cool Centers at 7 sites.
3. Describe the energy education and marketing materials provided at each cooling center facility.

Energy Education provided at each Cool Center:

Each Cool Center was given a folder called “Resource Guides” which included Applications for CARE, ESA, Energy Assistance Fund (EAF) and Medical Baseline. In addition, they were provided brochures about “Safety Around Electricity,” “Linking SCE Customers to Community Resources,” and a Fact Sheet about EAF. These programs were discussed and explained during the training so that Cool Center staff could explain these programs to their visitors and assist qualified visitors in applying for these programs. Cool Center staff at each location was instructed to not only give each new visitor the Resource Guide, but to take out each brochure and Fact Sheet and explain each program to their visitors.

Marketing Materials provided at each Cool Center:

Each Cool Center was required to market its own Cool Center in local publications. This included distributing flyers in the community; holding press conferences, radio and television interviews; providing newspapers with press releases; marketing their Cool Center in e-mail distribution lists, websites, Facebook, Twitter and YouTube.

SCE provided marketing on sce.com/cool centers which lists each Cool Center, address and phone number, and location on the map. In addition, SCE’s Local Public Affairs representatives and other employees, as well as capitation and EAF contractors promoted the Cool Centers. SCE included Cool Centers in its corporate “Get Ready for Summer” campaign. SCE also promoted Cool Centers at Community Forums and other presentations by SCE’s Consumer Affairs division and Speakers Bureau.

4. Identify best practices utilized during 2013 that should continue moving forward.

Best practices utilized in 2013 that should continue is to have the Cool Centers utilize their contacts in the community to market themselves locally by distributing flyers in the community; holding press conferences, radio and television interviews; providing newspapers with press releases; marketing their Cool Center in e-mail distribution lists, websites, Facebook, Twitter and YouTube.

5. Identify any challenges and/or obstacles experienced throughout 2013.

The most significant challenge experienced in 2013 was Cool Center recruitment. Given the funding reductions and other restrictions in D.12-08-044, which drastically cuts funding and reinstates limitations established in D.05-04-052, only 7 of the 19 Cool Centers participating in 2012 decided to participate in 2013. 2012 Cool Centers who opted to not participate in 2013 informed SCE that without funding to cover their overheads costs, staff labor, etc. operating as a Cool Center increases their demand for services, and based on the limitations established in D.05-04-052, they would not receive sufficient incremental funding to off-set the increased demand for services. SCE sent several letters to other potential Cool Center sites as identified by SCE’s Local Public Affairs representatives who are most familiar with the communities in the hottest climate zones, all of which declined the request to participate for similar reasons.
6. Based on the above, what recommendations should be considered to improve cool center programs in the future?

SCE believes there is room to work within the authorized budgets for 2014 if the requirement reinstating the specific restrictions in D.05-04-052 is removed. SCE believes it will face the same recruitment challenges in 2014 if the specific restrictions in D.05-04-052 remain in place. SCE would like to continue to successfully operate its cool center program, which serves an unfilled need in its service territory, but the restrictions imposed by D.12-08-044 prevent it from doing so. SCE’s 19 Cool Centers in 2012 recorded nearly 45,000 visitors as reported in SCE’s December 21, 2012 Annual Report. While SCE’s contractors operated 9% of the centers across the state according to the December 2012 reports, these centers generated more than 88% of the statewide attendance in 2012. Considering the reasons given by the 2012 Cool Centers to not operate in 2013, SCE believes that the specific restrictions on allowable expenses is what prevented Cool Centers from wanting to participate, and is what drastically reduced Cool Center Attendance in 2013 from 2012 levels.
CERTIFICATE OF SERVICE

I hereby certify that, pursuant to the Commission’s Rules of Practice and Procedure, I have this day served a true copy of ANNUAL REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) ON COOLING CENTER ACTIVITIES FOR 2013 on all parties identified on the attached service list A.11-05-017 et al. Service was effected by one or more means indicated below:

☒ Transmitting the copies via e-mail to all parties who have provided an e-mail address.

☒ Placing the copies in sealed envelopes and causing such envelopes to be delivered by hand or by overnight courier to the offices of the Commissioner(s) or other addressee(s).

ALJ Kimberly Kim  Commissioner Catherine J.K. Sandoval
CPUC  CPUC
505 Van Ness Ave.  505 Van Ness Ave.
San Francisco, CA 94102  San Francisco, CA 94102

☒ Placing copies in properly addressed sealed envelopes and depositing such copies in the United States mail with first-class postage prepaid to all parties for those listed on the attached non-email list.

☐ Directing Prographics to place the copies in properly addressed sealed envelopes and to deposit such envelopes in the United States mail with first-class postage prepaid to all parties.

Executed December 23, 2013, at Rosemead, California.

/s/ Melissa A.S. Hernandez
Melissa A.S. Hernandez
Project Analyst
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue
Post Office Box 800
Rosemead, California 91770
# Parties

<table>
<thead>
<tr>
<th>Name</th>
<th>Organization</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALEX JACKSON</td>
<td>NATURAL RESOURCES DEFENSE COUNCIL</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ALLAN RAGO</td>
<td>FOR THE ENERGY COUNCIL</td>
<td>QUALITY CONSERVATION SERVICES, INC.</td>
<td>EMAIL ONLY, CA 00000</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LYDIA L. FLORES</td>
<td>PRESIDENT</td>
<td>AMERICAN INSULATION, INC.</td>
<td>EMAIL ONLY, CA 00000</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MEGAN KIRKEBY</td>
<td>CALIFORNIA HOUSING PARTNERSHIP CORP.</td>
<td>EMAIL ONLY, CA 00000</td>
<td>FOR: AMERICAN INSULATION, INC.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>STEVEN MOSS</td>
<td>M.CUBED</td>
<td></td>
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</tr>
<tr>
<td>STEVEN R. SHALLENBERGER</td>
<td>PRESIDENT</td>
<td>SYNERGY COMPANIES</td>
<td>1330 S 1000 E</td>
<td></td>
<td></td>
</tr>
<tr>
<td>KIM F. HASSAN</td>
<td>ATTORNEY</td>
<td>SOUTHERN CALIFORNIA GAS COMPANY</td>
<td>555 WEST FIFTH STREET, GT14E7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CHARLIE HARAK</td>
<td>STAFF ATTORNEY</td>
<td>NATIONAL CONSUMER LAW CENTER</td>
<td>7 WINTHROP SQUARE, 4TH FLOOR</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>BOSTON, MA 02110-1006</td>
<td>FOR: NATIONAL CONSUMER LAW CENTER</td>
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</tr>
<tr>
<td></td>
<td></td>
<td>LOS ANGELES, CA 90013-1011</td>
<td>FOR: SOUTHERN CALIFORNIA GAS</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Back to Service Lists Index
COMPANY/SAN DIEGO GAS & ELECTRIC COMPANY

ANDREA TOZER
SOUTHERN CALIFORNIA EDISON COMPANY
2244 WALNUT GROVE AVE.
ROSEMERE, CA  91770
FOR: SOUTHERN CALIFORNIA EDISON COMPANY

CARL WOOD
UTILITY WORKERS UNION OF AMERICA
2021 S. NEVADA ST.
OCEANSIDE, CA  92054
FOR: UTILITY WORKERS UNION OF AMERICA, LOCAL 132

C. WESLEY STRICKLAND
BROWNSTEIN HYATT FARBER SCHRECK, LLP
21 E. CARRILLO STREET
SANTA BARBARA, CA  93101
FOR: NIAGARA CONSERVATION CORPORATION

BOB CASTANEDA
DIR. OF MARKET DEVELOPMENT
PROTEUS, INC.
1830 NORTH DINUBA BLVD.
VISALIA, CA  93290
FOR: PROTEUS

FAITH BAUTISTA
PRESIDENT & CEO
NATIONAL ASIAN AMERICAN COALITION
15 SOUTHGATE AVE., STE. 200
DALY CITY, CA  94015
FOR: NATIONAL ASIAN AMERICAN COALITION

JONATHAN P. KNAPP
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 5129
505 VAN NESS AVENUE
SAN FRANCISCO, CA  94102-3214
FOR: ORA

EDDIE AHN
BRIGHTLINE DEFENSE PROJECT
1028A HOWARD STREET
SAN FRANCISCO, CA  94103
FOR: BRIGHTLINE DEFENSE PROJECT

HAYLEY GOODSON
STAFF ATTORNEY
THE UTILITY REFORM NETWORK
785 MARKET ST., STE. 1400
SAN FRANCISCO, CA  94103
FOR: TURN

KENT QIAN
NATIONAL HOUSING LAW PROJECT
703 MARKET ST., STE. 2000
SAN FRANCISCO, CA  94103
FOR: NATIONAL HOUSING LAW PROJECT

ANN H. KIM
PACIFIC GAS AND ELECTRIC COMPANY
LAW DEPT.
77 BEALE STREET, MC B30A
SAN FRANCISCO, CA  94105
FOR: PACIFIC GAS & ELECTRIC COMPANY

NORA SHERIFF
ALCANTAR & KAHL, LLP
33 NEW MONTGOMERY STREET, SUITE 1850
SAN FRANCISCO, CA  94105
FOR: CALIFORNIA LARGE ENERGY CONSUMERS ASSOCIATION (CLECA)

LEN CANTY
CHAIRMAN
BLACK ECONOMIC COUNCIL
484 LAKE PARK AVE., SUITE 338
OAKLAND, CA  94610
FOR: BLACK ECONOMIC COUNCIL

KAT DANIEL
PROGRAM MGR. - COMMUNITIES OF PRACTICE
GREEN FOR ALL
1611 TELEGRAPH AVENUE, SUITE 600
OAKLAND, CA  94612
FOR: GREEN FOR ALL

MELISSA W. KASNITZ
CENTER FOR ACCESSIBLE TECHNOLOGY
ENRIQUE GALLARDO
LEGAL COUNSEL
Information Only

AARON J. LEWIS
COUNSEL
NATIONAL ASIAN AMERICAN COALITION
EMAIL ONLY
EMAIL ONLY, CA 00000

ALLEN FERNANDEZ SMITH
PACIFIC GAS & ELECTRIC COMPANY
EMAIL ONLY
EMAIL ONLY, CA 00000

BECKIE MENTEN
EFFICIENCY COORDINATOR
MARIN CLEAN ENERGY
EMAIL ONLY
EMAIL ONLY, CA 00000

CASE COORDINATION
PACIFIC GAS AND ELECTRIC COMPANY
EMAIL ONLY
EMAIL ONLY, CA 00000

DAVID CANNY
PACIFIC GAS & ELECTRIC COMPANY
EMAIL ONLY
EMAIL ONLY, CA 00000

ALLAN RAGO
QUALITY CONSERVATION SERVICES, INC.
EMAIL ONLY
EMAIL ONLY, CA 00000

BARBARA R. BARKOVICH
BARKOVICH & YAP, INC.
EMAIL ONLY
EMAIL ONLY, CA 00000

BRANDON RIDLEY
PACIFIC GAS & ELECTRIC COMPANY
EMAIL ONLY
EMAIL ONLY, CA 00000

CHONDA NWAMU
PACIFIC GAS & ELECTRIC COMPANY
EMAIL ONLY
EMAIL ONLY, CA 00000

DENNIS W. GUIDO
EVP - CORPORATE RELATIONS
STAPLES & ASSOCIATES
EMAIL ONLY
EMAIL ONLY, CA 00000
ATTORNEY
SOUTHERN CALIFORNIA EDISON COMPANY
2244 WALNUT GROVE AVE. / PO BOX 800
ROSEMEAD, CA  91770

CENTRAL FILES
SAN DIEGO GAS AND ELECTRIC CO.
8330 CENTURY PARK COURT, CP31-E
SAN DIEGO, CA  92123

YVETTE VAZQUEZ
SAN DIEGO GAS & ELECTRIC
8326 CENTURY PARK COURT, MC CP62E
SAN DIEGO, CA  92123-1569

TRACEY DRABANT
ENERGY RESOURCE MANAGER
BEAR VALLEY ELECTRIC SERVICE
42020 GARSTIN DR. / PO BOX 1547
BIG BEAR LAKE, CA  92315

LES LO BAUGH
BROWNSTEIN HYATT FARBER SCHRECK, LLP
21 EAST CARRILLO STREET
SANTA BARBARA, CA  93101

VANESSA ANDERSON
RHA, INC.
590 W. LOCUST AVE., STE. 103
FRESNO, CA  93650

ORTENSIA LOPEZ
EXECUTIVE DIRECTOR
EL CONCILIO OF SAN MATEO COUNTY
BURLINGAME AVE., STE. N
BURLINGAME, CA  94010

JAMES R. GROW
NATIONAL HOUSING LAW PROJECT
703 MARKET STREET, STE. 2000
SAN FRANCISCO, CA  94103

GRANT FUJII
PACIFIC GAS & ELECTRIC COMPANY
77 BEALE STREET, MC B9A (996)
SAN FRANCISCO, CA  94105

JANINE L. SCANCARELLI
CROWELL & MORING LLP
275 BATTERY ST., 23RD FLOOR

SDG&E/SCGC
8330 CENTURY PARK COURT (CP31E)
SAN DIEGO, CA  92123

JOY C. YAMAGATA
REGULATORY MGR.
SAN DIEGO GAS & ELECTRIC/SOCALGAS
8330 CENTURY PARK COURT, CP 32 D
SAN DIEGO, CA  92123-1550

JOHN HARRISON
JOHN HARRISON CONTRACTING, INC.
1143 W LINCOLN ST., STE. 2
BANNING, CA  92220

RICHARD SHAW
ASSERT
PO BOX 469
FILLMORE, CA  93016

FLOYD E. WICKS
HZOPTIONS, INC.
1647 POSILIPO LANE, UNIT F
SANTA BARBARA, CA  93108

SUSAN L. WYNNE
RESEARCH DIR. - NEW BUSINESS DEVELOPMENT
HIGHLANDS ENERGY SERVICES
5114 E. CLINTON WAY, SUITE 101
FRESNO, CA  93727

ROBERT GNAIZDA
OF COUNSEL
15 SOUTHGATE AVE., STE. 200
DALY CITY, CA  94015

BRETT SEARLE
BUSINESS ANALYST - PRICING PRODUCTS
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, RM 559A, MCB5K
SAN FRANCISCO, CA  94105

HILLARY CORRIGAN
CALIFORNIA ENERGY MARKETS
425 DIVISADERO ST. STE 303
SAN FRANCISCO, CA  94111
KYLE JEFFERY
RHA, INC.
1151 HARBOR BAY PKWY., STE. 205
ALAMEDA, CA  94502

SAN FRANCISCO, CA  94117-2242
CHARLIE TOLEDO
DIRECTOR
SUSCOL INTERTRIBAL COUNCIL
PO BOX 5386
NAPA, CA  94581

FRANCES L. THOMPSON
PACIFIC GAS AND ELECTRIC COMPANY
3401 CROW CANYON ROAD,  170C
SAN RAMON, CA  94583

ANN GRESSANI
CONSULTANT
3428 JORDAN ROAD
OAKLAND, CA  94602

KORIN CRAWFORD
SENIOR PROJECT MANAGER
BUILD IT GREEN
160 FRANKLIN ST., STE. 310
OAKLAND, CA  94607
FOR: BUILD IT GREEN

MICHAEL RAWSON
THE PUBLIC INTEREST LAW PROJECT
449 - 15TH ST., STE. 301
OAKLAND, CA  94612

WENDY SOMMER
PRINCIPAL PROGRAM MANAGER
STOPWASTE.ORG
1537 WEBSTER STREET
OAKLAND, CA  94612

RYAN YOUNG
THE GREENLINING INSTITUTE
1918 UNIVERSITY AVENUE, 2ND FLOOR
BERKELEY, CA  94704

VIEN TRUONG
THE GREENLINING INSTITUTE
1918 UNIVERSITY AVE., 2ND FLR.
BERKELEY, CA  94704

PETER HOFMANN
BO ENTERPRISES
43-B EAST MAIN STREET
LOS GATOS, CA  95030

STEPHANIE BORBA
WESTERN INSULATION, L.F.
2400 ROCKEFELLER DRI VE
CERES, CA  95307

STEVEN HEIM
WESTERN INSULATION, LP
2400 ROCKEFELLER DR.
CERES, CA  95307

WILLIAM JULIAN II
UTILITY WORKERS UNION OF AMERICA
43556 ALMOND LANE
DAVIS, CA  95618

MICHAEL MOYNAGH
WESTERN CENTER ON LAW & POVERTY
1107 - 9TH ST., STE. 700
SACRAMENTO, CA  95814

DAVE BARNES
EMPIRE INSULATION, INC.
845 NORTH MARKET BLVD.
SACRAMENTO, CA  95834
FOR: EMPIRE INSULATION, INC.

DAVE STEPHENSON
RATE REGULATION MANAGER - WESTERN REGIO
AMERICAN WATER WORKS SERVICE CO.
4701 BELOIT DRIVE
SACRAMENTO, CA  95838

STEPHEN GROVER, PHD
PRESIDENT
EVERGREEN ECONOMICS
1020 SW TAYLOR ST., STE. 680
PORTLAND, OR  97205-2511

CAROL ZABIN
IN THE GREEN ECONOMY
THE DONALD VIAL CENTER ON EMPLOYMENT
2521 CHANNING WAY, STE. 5555
BERKELEY, CA  97720-5555

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Address</th>
<th>City, State, Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>DAVID B. PECK</td>
<td>CPUC - DRA</td>
<td>ELECTRICITY PRICING &amp; CUSTOMER PROGRAM</td>
<td>320 West 4th Street Suite 500, Los Angeles, CA 90013</td>
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<tr>
<td>KYLE DEVINE</td>
<td>CALIF PUBLIC UTILITIES COMMISSION</td>
<td>PUBLIC ADVISOR OFFICE</td>
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<td>JOSE ATILIO HERNANDEZ</td>
<td>IDEATE CALIFORNIA</td>
<td>1901 LANDIS STREET</td>
<td>BURBANK, CA 91504</td>
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<td>ALICE GLASNER</td>
<td>ELECTRICITY PRICING AND CUSTOMER PROGRAM</td>
<td>ROOM 4102</td>
<td>505 VAN NESS AVENUE, SAN FRANCISCO, CA 94102-3214</td>
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<td>AMY C. BAKER</td>
<td>ELECTRICITY PRICING AND CUSTOMER PROGRAM</td>
<td>505 VAN NESS AVENUE</td>
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<td>AUDREY LEE</td>
<td>INFRASTRUCTURE PLANNING AND PERMITTING B</td>
<td>505 VAN NESS AVENUE</td>
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<td>AVA N. TRAN</td>
<td>INFRASTRUCTURE PLANNING AND PERMITTING B</td>
<td>505 VAN NESS AVENUE</td>
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<td>BERNARD AYANRUOH</td>
<td>DEMAND SIDE PROGRAMS BRANCH</td>
<td>505 VAN NESS AVENUE</td>
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<td>EXECUTIVE DIVISION</td>
<td>505 VAN NESS AVENUE</td>
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<td>505 VAN NESS AVENUE</td>
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<td>KAREN CAMILLE WATTS-ZAGHA</td>
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<td>505 VAN NESS AVENUE</td>
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<td>KIMBERLY KIM</td>
<td>PUBLIC ADVISOR OFFICE</td>
<td>505 VAN NESS AVENUE</td>
<td>SAN FRANCISCO, CA 94102-3214</td>
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<td>MICHAELA FLAGG</td>
<td>PUBLIC ADVISOR OFFICE</td>
<td>505 VAN NESS AVENUE</td>
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