

Application No.: A.14-10-014
Exhibit No.: SCE-02
Witnesses: David Gunn
Paul Hunt
Edward Kjaer
Jessica Lim
Megan Mao



SOUTHERN CALIFORNIA
EDISON[®]

An *EDISON INTERNATIONAL*[®] Company

(U 338-E)

***SOUTHERN CALIFORNIA EDISON COMPANY'S
CHARGE READY APPLICATION***

REBUTTAL TESTIMONY

Before the

Public Utilities Commission of the State of California

Rosemead, California
June 5, 2015

Southern California Edison Company’s Charge Ready Application Rebuttal Testimony

Table Of Contents

Section	Page	Witness
I. Introduction.....	- 1 -	Edward Kjaer
II. The Commission Should Approve the Charging Station Rebate As Proposed by SCE	- 1 -	
III. The Charging Station Rebate Should be Capitalized Consistent with the Treatment of Other Utility Regulatory Assets	- 3 -	David Gunn
A. Ratebasing the Charge Station Rebate Results in Equitable Ratemaking.....	- 3 -	
1. Regulatory Asset Treatment is Consistent with GAAP.....	- 4 -	
2. Commission Precedent in Mobile Home Park Order Instituting Rulemaking (MHP OIR) Supports Regulatory Asset Treatment	- 5 -	
B. The Commission Should Reject TURN’s Confiscatory Proposal to Reduce the Authorized Rate of Return for the Charging Station Rebates.....	- 6 -	Paul Hunt
C. Rewards-Based Recovery is Out of Scope of the Proceeding.....	- 7 -	David Gunn
IV. The Charge Ready Pilot Will Provide Data to Evaluate SCE’s Phase 2 Proposal	- 7 -	Edward Kjaer
V. Availability of Charging Stations is an Important Factor in Increasing EV Adoption	- 8 -	Edward Kjaer
VI. Consistent With the Current Regulatory Environment for EV Service Providers, the Charge Ready Pilot Does Not Require a New Rate Structure.....	- 9 -	Edward Kjaer
VII. SCE Will Report on a Comprehensive Set of Metrics.....	- 11 -	Megan Mao
VIII. SCE Must Manage Targeted and Local Marketing, Education, & Outreach (ME&O)	- 12 -	Jessica Lim
IX. The Commission Should Approve SCE’s Charge Ready Pilot and Evaluate Phase 2 as Proposed in SCE’s Charge Ready Application.....	- 13 -	Edward Kjaer

**Prepared Testimony in Support of Southern California Edison
Company's Charge Ready Application
Volume 01 - Policy**

Table Of Contents (Continued)

Section	Page	Witness
Appendix A Witness Qualifications		

1 **I.**

2 **Introduction**

3 Pursuant to the March 6, 2015 Joint Assigned Commissioner and Administrative Law Judge’s
4 Scoping Ruling (“Scoping Ruling”), SCE hereby submits its rebuttal testimony to the May 15, 2015
5 opening testimony of ChargePoint Inc. (“ChargePoint”), Environmental Defense Fund (“EDF”), the
6 Green Power Institute (“GPI”), the Natural Resources Defense Council (“NRDC”), the Office of
7 Ratepayer Advocates (“ORA”), and the Utility Reform Network (“TURN”) on the Application of
8 Southern California Edison Company (“SCE”) for Approval of its Charge Ready and Market Education
9 Programs (“Charge Ready Application”).¹

10 While parties’ opening testimony recommends modifications on certain issues, as discussed in
11 detail below, parties generally support SCE’s Charge Ready Pilot.² With the exception of TURN, the
12 parties that filed opening testimony agree that a pilot program should move forward expeditiously.
13 Despite TURN’s reservations, even it “generally supports SCE’s phased approach” because it reduces
14 risk to ratepayers.³ Thus, SCE urges the Commission to move forward approving SCE’s Charge Ready
15 Pilot as soon as possible.

16 **II.**

17 **The Commission Should Approve the Charging Station Rebate As Proposed by SCE**

18 ORA and TURN recommend that the Commission reduce or eliminate the rebate proposed by
19 SCE, even though ORA agrees that “the cost of EV charging stations may be a barrier to customers’
20 interest in the Charge Ready program.”⁴ SCE urges the Commission to approve SCE’s proposed rebate

¹ A.14-10-014.

² See Testimony of Max Baumhefner for NRDC, p. 16; Testimony of Colleen C. Quinn for ChargePoint, p. 6; Testimony of Anand Durvasula for TURN, p. 1; Testimony of Gregory Morris for GPI, p. 3; Testimony of James Fine for EDF, p. 32.

³ Testimony of Eric Borden for TURN, p. 1, lines 17-22.

⁴ Testimony of Rajan Mutialu for ORA, p. 3-2, lines 4-5.

1 structure, which would mitigate that barrier by providing a rebate to cover the base cost of EV charging
2 stations.

3 The lack of charging infrastructure, except in single family residences, is due in part to cost and
4 complexity barriers that the proposed Charge Ready Pilot and Phase 2 (collectively, “Program”) aim to
5 reduce. SCE proposed a turn-key approach to design an attractive program, in which the rebate plays an
6 important part to reduce barriers to site hosts deploying charging facilities at their sites. Without a
7 rebate, Customer Participants would have to pay a significant upfront cost out of their own pockets,
8 which would likely limit participation in the Program and impact SCE’s ability to improve the current
9 lack of charging infrastructure.

10 Providing a rebate, however, does not absolve Customer Participants from all financial
11 commitment. SCE agrees with both ORA and TURN that Customer Participants should have “some
12 skin in the game.” The Pilot, as proposed, will require financial participation from Customers
13 Participants in a number of areas:

- 14 – The rebate is only expected to cover the base cost (i.e., the cost of critical functionalities and
15 installation of the charging station, as determined by SCE through market research), so
16 Customer Participants selecting additional functionalities or units more expensive than the
17 base cost will have to pay for the difference.
- 18 – Customer Participants must pay all charging station operating costs, including energy,
19 maintenance and repair, and, for Level 2 charging stations, subscription to an EV charging
20 network for ten years.
- 21 – Customer Participants will be responsible for expanding their own EV charging installations
22 if demand for EV charging at the site grows.

23 The Pilot strikes a reasonable balance between the competing objectives of addressing the cost
24 and complexity barrier while requiring financial contribution by the Customer Participant. The Pilot
25 offers a turn-key experience and maximizes choice for Customer Participants.

26 In addition, the Pilot was also designed to mitigate over-deployment and underutilization of
27 charging stations as eligible customers must “[p]rovide evidence and/or appropriate validation that EVs

1 already exist at the location, as well as indications of near-term potential growth.”⁵ SCE will use a
2 combination of site user surveys and registration data to determine a reasonable number of stations per
3 site (with a maximum of 4% of parking spaces per site unless a Customer Participant can demonstrate
4 greater anticipated demand for EV charging). TURN’s statement that “the price of ‘free’ allows any
5 site, regardless of interest level, to benefit from the ratepayer-subsidized program”⁶ does not recognize
6 key protections built into SCE’s Pilot.

7 SCE urges the Commission to approve the rebate structure proposed by SCE, a critical and
8 sensible feature to attract reasonable customer participation in the proposed Pilot.

9 III.

10 **The Charging Station Rebate Should be Capitalized Consistent with the Treatment of** 11 **Other Utility Regulatory Assets**

12 **A. Ratebasing the Charge Station Rebate Results in Equitable Ratemaking**

13 Depreciation accounting is the process of systematically and rationally allocating the costs of an
14 asset over its useful life. This treatment ensures that ratepayers who receive the benefits of an asset’s
15 service bear an equitable portion of its costs. In its testimony, TURN argues that rebate costs should be
16 treated as expense, regardless of the 10-year service life of the asset.⁷ TURN’s proposal to expense the
17 cost of the rebates would result in customers today being burdened by the cost of developing a market
18 whose benefits will accrue to future customers. Treating charging station rebates as a regulatory asset
19 and depreciating them over a 10-year life allocates their cost equitably to both current and future
20 customers.

21 TURN questions the appropriateness of capitalizing the costs of the rebate under Generally
22 Accepted Accounting Principles (GAAP). TURN asserts that SCE is obligated to follow GAAP rules

⁵ SCE Opening Testimony, SCE-01, Vol. 02, p. 6, lines 6-7.

⁶ Testimony of Eric Borden for TURN, p. 19, lines 23-25.

⁷ Testimony of Garrick Jones for TURN, p. 2, lines 15-17.

1 requiring the expensing of such costs as incurred, citing SCE's concession to expensing similar costs.⁸
2 As SCE explains in the following section, TURN's assertion is incorrect.

3 **1. Regulatory Asset Treatment is Consistent with GAAP**

4 TURN challenges SCE's application of Generally Accepted Accounting Principles
5 (GAAP) related to capitalization of the rebate costs. TURN asserts that SCE is obligated to expense the
6 costs as incurred, citing SCE's concession to expensing similar costs.⁹

7 TURN's representation of GAAP accounting is incomplete. The Financial Accounting
8 Standards Board (FASB) recognizes that cost flows that may otherwise be expensed according to GAAP
9 can become assets or liabilities as the result of a Commission decision. The FASB addresses this fact
10 specifically:

11 **Rate actions of a regulator can provide reasonable assurance of the**
12 **existence of an asset.** An entity shall capitalize all or part of an incurred
13 cost that would otherwise be charged to expense if both of the following
14 criteria are met:

- 15 a. It is probable (as defined in Topic 450) that future revenue in an
16 amount at least equal to the capitalized cost will result from inclusion
17 of that cost in allowable costs for rate-making purposes.
- 18 b. Based on available evidence, the future revenue will be provided to
19 permit recovery of the previously incurred cost rather than to provide
20 for expected levels of similar future costs. If the revenue will be
21 provided through an automatic rate-adjustment clause, this criterion
22 requires that the regulator's intent clearly be to permit recovery of the
23 previously incurred cost.¹⁰

⁸ Testimony of Garrick Jones for TURN pp. 3-4.

⁹ *Ibid.*

¹⁰ Accounting Standards Codification (ASC), Section 980, "Regulated Operations," paragraph ASC 980-340-25-1 (emphasis added), available at <ftp://law.resource.org/pub/us/code/bean/fasb.html/fasb.980.2011.html> [as of June 5, 2015].

1 Should the Commission decide that the rebate cost be allocated to customers over the
2 charging stations' useful life, ASC 980 requires the costs to be capitalized. TURN's argument to
3 expense the cost of the rebate ignores the Commission's ability to approve the charging station rebates
4 as regulatory assets.

5 **2. Commission Precedent in Mobile Home Park Order Instituting Rulemaking**
6 **(MHP OIR) Supports Regulatory Asset Treatment**

7 TURN asserts that the Commission's decision in the MHP OIR is not precedential to the
8 treatment of the rebate costs in SCE's proposed Charge Ready program for several reasons, including:

- 9 • The Commission was primarily addressing issues preventing agreement between park
10 owners and utilities in the MHP OIR;¹¹
- 11 • The MHP OIR dealt with ensuring delivery of basic electric service;¹² and
- 12 • The class of customers being served by the program is different.¹³

13 D.14-03-021, however, acknowledges the Commission's authority to allow cost recovery
14 of "behind-the-meter" assets not owned by the utility, particularly when this furthers goals and
15 objectives of the state of California. As identified in SCE's testimony,¹⁴ the rebate is a crucial
16 component of the turnkey system that will help reduce barriers to achieving California's ambitious goals
17 of expanding the adoption of electric vehicles in order to meet the state's climate goals and air quality
18 requirements.

¹¹ Testimony of Garrick Jones for TURN, p. 5, lines 12-16.

¹² *Id.* at 6, lines 14-19.

¹³ *Id.* at 8, lines 3-12.

¹⁴ *See* SCE Opening Testimony, SCE-01, Vol. 03, p. 2, line 13 – p. 5, line 7.

1 **B. The Commission Should Reject TURN's Confiscatory Proposal to Reduce the Authorized**
2 **Rate of Return for the Charging Station Rebates**

3 TURN proposes that the Commission should reduce SCE's authorized rate of return on the
4 regulatory asset for charging rebates to only equal SCE's authorized cost of debt, in the case that SCE
5 recovers the incentive over the ten-year life of the asset.¹⁵ This proposal is confiscatory and the
6 Commission should reject it.

7 TURN makes a fundamental error when it claims that SCE is not making an investment. SCE's
8 investment is advancing money to third parties that will not be recovered through rates for as long as ten
9 years after the money is advanced. From a cash flow perspective, this is not different than the situation
10 where SCE spends money on a long-lived piece of equipment with a service life (for accounting
11 purposes) of ten years.

12 TURN claims that this investment somehow has lower risk because the money is being advanced
13 to third parties. TURN, however, does not support this argument with any concrete evidence, and SCE
14 disagrees with the assertion. Even if TURN is correct that this investment has lower risk, it will not be
15 financed by any special financial liability, but instead financed by SCE's capital structure of common
16 equity, preferred equity, and long-term debt. The cost of capital authorized by the Commission is based
17 on an evaluation of the average risk across all of SCE's assets: some specific assets will have higher-
18 than-average risks associated with them and some will have lower-than-average risks associated with
19 them. However, it would be unreasonable and unworkable to assign separate authorized costs of capital
20 to different classes of SCE's assets. The Commission does not normally assign such separate costs of
21 capital so there is no reason or justification why the Commission should do so here.

22 Indeed, SCE is required by the Commission's Holding Company Decision¹⁶ to finance this
23 investment with the Commission's authorized capital structure of common equity, preferred equity, and
24 long-term debt. If TURN's proposal is adopted and only a debt return is allowed, SCE's common equity

¹⁵ Testimony of Garrick Jones for TURN, p. 9, lines 2-4.

¹⁶ D.88-01-063, Ordering Paragraph 1, Condition 9.

1 shareholders will be financing this investment at a significant cost in their earned return because they
2 will only be paid a debt return and will have to pay the excess of the cost of preferred equity over the
3 debt return, because the preferred equity return will still have to be paid even though it is not fully
4 recovered in rates.¹⁷ The resulting earned return on common equity will be 5.44%, which is below
5 SCE's authorized cost of debt. Requiring SCE's common equity shareholders to finance the Charge
6 Ready rebate regulatory asset in this way is confiscatory and illegal. The Commission should reject
7 TURN's proposal.

8 **C. Rewards-Based Recovery is Out of Scope of the Proceeding**

9 EDF proposes a rewards-based recovery mechanism in which SCE would recover its investment
10 by measurably advancing state goals through the program.¹⁸ SCE is properly incentivized using
11 Commission-approved capital recovery standards. Changing established utility ratemaking standards is
12 not within the scope of this proceeding.

13 **IV.**

14 **The Charge Ready Pilot Will Provide Data to Evaluate SCE's Phase 2 Proposal**

15 In its testimony, TURN critiques SCE's cost-effectiveness analysis of the Charge Ready
16 Program.¹⁹ However, there is no agreed-upon method for evaluating transportation electrification
17 programs, which is why SCE used five different methodologies to evaluate the potential costs and
18 benefits that of the Program. Each of these methods shows benefits from SCE's proposed Program.
19 Further, the objective of the Pilot phase of the Charge Ready Program is to validate cost assumptions,
20 document usage, and evaluate benefits to inform Phase 2 of SCE's Charge Ready Program. As GPI
21 acknowledges, a cost-effectiveness evaluation is not required to approve SCE's proposed Pilot because

¹⁷ Financing the charge ready regulatory asset with only debt would not be a solution because the debt would have to be offset with additional preferred equity and common equity financing other SCE assets and SCE's authorized cost of capital would not be increased on those assets to recover the increased financing cost.

¹⁸ Testimony of James Fine for EDF, p. 32, lines 3-12.

¹⁹ Testimony of Eric Borden for TURN, p. 9, line 12 – p. 14, line 24.

1 the very nature of pilots is to collect information.²⁰ SCE welcomes future workshops in the Alternative-
2 Fueled Vehicle OIR (R.13-11-007) to develop appropriate methods to evaluate the costs and benefits of
3 utility transportation programs as more data become available.

4 V.

5 **Availability of Charging Stations is an Important Factor in Increasing EV Adoption**

6 TURN singles out one source cited by SCE – an Energy Policy article²¹ – to reject the idea that
7 availability of charging infrastructure stimulates demand for EVs.²² However, TURN’s testimony did
8 not correctly describe the conclusions of the article or consider any other studies referenced by SCE’s
9 policy testimony.²³

10 The Energy Policy study discussed by TURN acknowledges that financial incentives and
11 charging infrastructure are not the only variables that impact adoption, but shows that a robust network
12 of “charging infrastructure was the best predictor of a country's EV market share” and provides a

²⁰ Testimony of Gregory Morris for GPI, p. 15, lines 20-24.

²¹ See SCE Opening Testimony, SCE-01, Vol. 01, p. 15, fn. 22, citing William Sierzchula, et al., “The influence of financial incentives and other socioeconomic factors on electric vehicle adoption,” *Energy Policy*, vol. 68, May 2014, pp. 183-194, abstract *available at* <http://www.sciencedirect.com/science/article/pii/S0301421514000822> [as of June 5, 2015].

²² Testimony of Eric Borden for TURN, p. 4, line 28 – p. 6, line 2.

²³ See SCE Opening Testimony, SCE-01, Vol. 01, p. 15, fn. 23 (citing ChargePoint, “The Ratepayer Benefits of Electric Vehicle Charging,” *available at* http://www.chargepoint.com/pdf/ratepayer_benefits [as of June 5, 2015]); p. 20, fn. 34 (citing U.S. Department of Energy, “EV Everywhere Grand Challenge: Road to Success,” January 2014, at p. 11, *available at* http://energy.gov/sites/prod/files/2014/02/f8/everywhere_road_to_success.pdf [as of June 5, 2015]: “Charging stations at the workplace can serve as a ‘second showroom’ in which employees can learn about PEVs informally from their colleagues”); *see also* additional text from fn. 34: “Automakers like Nissan are trying to capitalize on the connection between adoption and public charging infrastructure, premising that customers need to have reliable and convenient charging at two of three locations (home, work, public) to increase EV adoption (citing Brandon White for Nissan, presentation for Breakout Session A2: *Taking the “Work” Out of Workplace Charging*, Plug-in 2014, San Jose, CA, July 29, 2014; and “Best Practices for Workplace Charging: Employer EV Initiative, Supporting Solutions for Workplace Charging,” CALSTART, September 2013, p. 2, *available at* http://www.calstart.org/Libraries/Publications/Best_Practices_for_Workplace_Charging.sflb.ashx [as of June 5, 2015]).

1 “tentative endorsement of financial incentives and charging infrastructure as a way to encourage EV
2 adoption.”²⁴

3 Further, TURN’s testimony does not acknowledge other studies, such as the ChargePoint study
4 that shows a strong trend of increased charging station availability at workplaces resulting in increased
5 adoption.²⁵ The ChargePoint study states: “as charging stations are added to workplace locations there
6 is an immediate rise in EV adoption and charger utilization.”²⁶ Additionally, published reports and
7 conference presentations by the Department of Energy, large automakers, and adopters of workplace
8 charging also support ChargePoint’s data.²⁷ The combination of these data points supports the premise
9 that the availability of accessible and convenient charging is an important factor in increasing EV
10 adoption.

11 VI.

12 **Consistent With the Current Regulatory Environment for EV Service Providers, the** 13 **Charge Ready Pilot Does Not Require a New Rate Structure**

14 EDF and GPI call for SCE to include a dynamic rate²⁸ or a vehicle-grid-integration (“VGI”)
15 rate²⁹ applicable to end-users of the charging stations deployed through the Pilot. SCE’s proposal,
16 however, already requires Customer Participants to take service under a time-of-use (TOU) rate plan.
17 The rate design of these plans provides Customer Participants strong financial incentives to encourage
18 off-peak EV charging and discourage on-peak EV charging by end-users. Additionally, all Customer

²⁴ Sierzchula et al., p. 191: “We found that financial incentives, the number of charging stations (corrected for population), and the presence of a local EV manufacturing facility were positive and significant in predicting EV adoption rates for the countries in our study. Of those variables, charging infrastructure was the best predictor of a country’s EV market share. However, descriptive analyses indicated how country-specific factors such as government procurement plans or the target recipient of subsidies could dramatically affect a nation’s adoption rate. On the whole this analysis provides tentative endorsement of financial incentives and charging infrastructure as a way to encourage EV adoption.”

²⁵ See ChargePoint, “The Ratepayer Benefits of Electric Vehicle Charging,” *supra*.

²⁶ *Ibid*.

²⁷ See fn. 23, *supra*.

²⁸ See Testimony of James Fine for EDF, p. 3, lines 17-18, p. 7, lines 12-13, & p. 15, line 17 – p. 17, line 3.

²⁹ See Testimony of Gregory Morris for GPI, p. 16, line 24 – p. 17, line 27.

1 Participants with Level 2 charging stations must agree to participate in future demand response
2 programs.

3 SCE's Charge Ready Program was designed in accordance with several guiding principles,
4 including supporting the acceleration of a competitive EV charging market and maintaining customer
5 choice. As a result, SCE proposed that Customer Participants own and operate the charging stations at
6 their discretion, as any other customer would under current regulatory rules. Pursuant to D.10-07-044,
7 neither the Commission nor the utilities' tariffs have the authority to mandate pricing charged by EV
8 service providers to charging station end-users; SCE can only send price signals to its customers. In
9 turn, those customers may provide charging services on commercial terms of their choosing. For the
10 Charge Ready Program, SCE is proposing to send pricing signals consistent with the Commission's
11 regulatory requirements.

12 Requiring Customer Participants to apply a defined rate to charging station end-users would
13 deviate from guiding principles used to design the Program, including the market-neutral approach
14 followed by SCE, and could jeopardize key features of the Program:

- 15 a. Many charging stations available in today's market may not have the functionality required
16 for a dynamic rate (or even for a TOU rate) to be passed through to the EV end-user, which
17 would limit the choice of stations available through the Program.
- 18 b. Requiring payment from end-users would likely increase upfront costs, whether borne by
19 SCE or Customer Participants, as payment capabilities would be required for most charging
20 stations. This may also require additional back-office capabilities that SCE did not include in
21 estimating the costs of the Pilot.
- 22 c. Mandating how Customer Participants operate stations would impose a substantial restriction
23 compared to other charging station owners that do not participate in the Program.
- 24 d. A new Charge Ready program-specific rate would require new rate-making efforts, which
25 would delay significantly the launch of the Pilot.

1 If the Commission approves the EV charging programs proposed by PG&E, SDG&E, and SCE,
2 each IOU will have the opportunity to evaluate a different approach to pricing charging station
3 transactions. SCE agrees with NRDC’s position that “only real world empirical data can settle the open
4 question as to whether or not providing site-hosts with price signals and layering on demand response
5 programs will prove sufficient to manage PEV load and to ensure that PEV drivers realize fuel cost
6 savings relative to gasoline.”³⁰ The proposed Charge Ready Pilot will generate critical data for each in-
7 scope long dwell-time segment (workplaces, multi-unit dwellings, destination centers, fleets), as all
8 charging stations deployed under the Pilot will be metered separately from the main facility. In addition,
9 SCE plans to collect transactional-level data for all Level 2 charging stations, including fees paid by
10 end-users, if any. SCE has proposed to report such data to the Commission and stakeholders.
11 Accordingly, SCE urges the Commission to approve the Pilot as proposed.

12 VII.

13 **SCE Will Report on a Comprehensive Set of Metrics**

14 Both ORA and TURN have proposed metrics to evaluate the Pilot, including quantitative
15 metrics, such as kilowatt hours (kWh) per charging station, qualitative metrics (requiring surveying
16 Customer Participants or end-users), such as customer interest, and a report on best practices and lessons
17 learned.

18 In general, SCE agrees with most of these recommendations and believes they are consistent
19 with the reporting proposed in its testimony. SCE also agrees with TURN’s proposal to conduct a
20 public workshop to evaluate potential data collection and analysis, as long as the workshop does not
21 delay the review of the proposed Pilot. SCE has designed the Pilot to evaluate the current proposed
22 design for the Charge Ready Program and these metrics³¹ should inform execution of Phase 2 of the

³⁰ Testimony of Max Baumhefner for NRDC, p. 16, lines 3-6.

³¹ Consistent with its market-neutral approach, SCE plans to require transactional-level data from Level 2 charging stations, only. In observing the current supply of Level 1 stations, SCE has noted that most models did not have any network-capability (required to report transactions).

1 Program, namely how to deploy charging stations in long-dwell time locations. As stated in SCE’s
2 testimony, “the objective of the Phase 1 Pilot is to inform and refine the design and cost estimates and to
3 develop success measures for Phase 2 of the Charge Ready program.”³²

4 In light of the foregoing, SCE objects to using any EV adoption metric to evaluate the Pilot.
5 While the availability of infrastructure is considered a critical adoption driver by many experts,
6 including the National Research Council,³³ many other adoption drivers, including upfront and operating
7 costs, available vehicles and their features, and customer awareness of EV benefits, play a part in EV
8 adoption. As appropriately stated by TURN, “market uncertainties include many variables that cannot
9 be addressed by charging infrastructure. These range from consumer preferences, including the relative
10 cost-effectiveness of EVs, to broader economic trends.”³⁴

11 Unfortunately, TURN did not apply this analysis in the rest of its testimony and emphasized
12 instead the importance of measuring EV adoption to evaluate this Program. TURN’s statement that
13 “utility charging infrastructure programs are entirely built around the claim that they help spur EV
14 adoption”³⁵ mischaracterizes SCE’s Charge Ready Program. Any attempt to demonstrate a direct
15 correlation between the Program and EV adoption would be flawed from the outset, even more so with
16 the limited scale of the proposed Pilot.

17 VIII.

18 **SCE Must Manage Targeted and Local Marketing, Education, & Outreach (ME&O)**

19 GPI recommends that a third party complete most or at least a large fraction of SCE’s proposed
20 ME&O efforts related to the program.³⁶ While SCE believes its ME&O should be consistent and

³² SCE Opening Testimony, SCE-01, Vol. 02, p. 3, lines 12-13.

³³ For the National Research Council, developing charging infrastructure in MUDs and at workplaces will be critical to “encourage PEV adoption and increase the fraction of miles that are fueled by electricity.” See National Research Council of the National Academies of Sciences, *Overcoming Barriers to Deployment of Plug-in Electric Vehicles*, the National Academies Press, 2015, p. 119, available at http://www.nap.edu/openbook.php?record_id=21725&page=R1 [as of June 5, 2015].

³⁴ Testimony of Eric Borden for TURN, p. 8, lines 4-6.

³⁵ Testimony of Eric Borden for TURN, p. 18, lines 26-27.

³⁶ See Testimony of Gregory Morris for GPI, p. 11, line 5 – p. 15, line 5.

1 coordinated with other similar IOU efforts to drive overall statewide EV adoption, any targeted or local
2 ME&O for both SCE's proposed market education efforts and TE Advisory Services should be done by
3 SCE. In-house customer data and historical knowledge of its own marketing landscape allows it to best
4 optimize, modify, and unify its mix of broad and targeted channels, thus ensuring both SCE customer
5 awareness and program cost-effectiveness.

6 IX.

7 **The Commission Should Approve SCE's Charge Ready Pilot and Evaluate Phase 2 as** 8 **Proposed in SCE's Charge Ready Application**

9 The Commission should issue a proposed decision on the Charge Ready Pilot pursuant to the
10 schedule established in the Scoping Ruling,³⁷ and begin evaluation of Phase 2 of SCE's Charge Ready
11 Application by scheduling a prehearing conference to discuss the scope and schedule for Phase 2.
12 SCE's application proposes a regulatory process that would allow the Charge Ready Program, consisting
13 of the Pilot and Phase 2, to continue uninterrupted unless the Commission decides that the Program is
14 not successful. Several parties recommend that the Commission either extend SCE's Pilot or delay
15 evaluating Phase 2 until after the Pilot has been completed and assessed.³⁸ One of the key objectives of
16 the Pilot is to inform and refine the design and cost estimates and develop success measures for Phase 2.
17 SCE has proposed to provide quarterly reports, with a more detailed nine-month report, to inform the
18 interested stakeholders of the Pilot's progress and lessons learned.³⁹ SCE's proposed process will allow
19 stakeholders to learn from the Pilot and evaluate Phase 2 while avoiding the negative effects of a gap
20 between the Pilot and Phase 2.

21 A gap between the Pilot and Phase 2 would likely cause customer confusion. For example, SCE
22 would need to explain to interested customers that the Pilot has ended, but it may or may not be

³⁷ Scoping Ruling, p. 7.

³⁸ See Testimony of Rajan Mutialu for ORA, p. 2-1; Testimony of Eric Borden for TURN, p. 3, lines 3-7;
Testimony of Gregory Morris for GPI, p. 10, line 7 – p. 11, line 3.

³⁹ SCE Opening Testimony, SCE-01, Vol. 02, p. 19, line 23 – p. 20, line 3.

1 continued, in a similar or different manner, for four additional years, pending a Commission decision.
2 This could contribute to a poor customer experience and negatively impact the Program. Further, a gap
3 between the Pilot and Phase 2 would likely increase overall Program costs because SCE could have to
4 ramp down during the gap, and then ramp back up after Phase 2 approval. It would not be efficient to
5 hire and train the necessary staff to support the Pilot, then idle or lay off that staff while the Commission
6 and stakeholders evaluate the results from the Pilot and litigate Phase 2.

7 Finally, a gap between the Pilot and Phase 2 would likely have a chilling impact on the EV
8 charging market. In that case, Customers would not know if they can rely on continuation of the
9 Program or if they should procure EV charging outside of the Program.

10 To the extent that SCE, in consultation with Commission staff and stakeholders, believes that the
11 Phase 2 record would be better informed by additional data after nine months, SCE proposes to inform
12 the Commission of this recommendation in its nine-month report. SCE proposes to file an advice letter
13 requesting approval and funding to extend the Pilot for a specific period of time to gather additional data
14 and allow the Commission and stakeholders sufficient time to evaluate the Pilot data and issue a
15 decision on Phase 2. This process would enable a seamless transition between the Pilot and Phase 2,
16 while addressing stakeholders' concerns that the Pilot may not be long enough to generate sufficient
17 data or allow sufficient time to evaluate that data.

Appendix A
Witness Qualifications

1 Exhibit SCE-01, the purpose of my testimony in this proceeding is to sponsor the portions of
2 *SCE's Charge Ready Application Rebuttal Testimony*, preliminarily identified as Exhibit SCE-
3 02, as identified in the Tables of Contents thereto.

4 Q. Was this material prepared by you or under your supervision?

5 A. Yes, it was.

6 Q. Insofar as this material is factual in nature, do you believe it to be correct?

7 A. Yes, I do.

8 Q. Insofar as this material is in the nature of opinion or judgment, does it represent your best
9 judgment?

10 A. Yes, it does.

11 Q. Does this conclude your qualifications and prepared testimony?

12 A. Yes, it does.

1 Q. Does this conclude your qualifications and prepared testimony?

2 A. Yes, it does.

1 Q. What is the purpose of your testimony in this proceeding?
2 A. The purpose of my testimony in this proceeding is to sponsor the portions of *SCE's Charge*
3 *Ready Application Rebuttal Testimony*, preliminarily identified as Exhibit SCE-02, as identified
4 in the Tables of Contents thereto.
5 Q. Was this material prepared by you or under your supervision?
6 A. Yes, it was.
7 Q. Insofar as this material is factual in nature, do you believe it to be correct?
8 A. Yes, I do.
9 Q. Insofar as this material is in the nature of opinion or judgment, does it represent your best
10 judgment?
11 A. Yes, it does.
12 Q. Does this conclude your qualifications and prepared testimony?
13 A. Yes, it does.

SOUTHERN CALIFORNIA EDISON COMPANY
QUALIFICATIONS AND PREPARED TESTIMONY
OF MEGAN MAO

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2
3
4 Q. Please state your name and business address for the record.

5 A. My name is Megan Mao and my business address is 1515 Walnut Grove Avenue, Rosemead,
6 California 91770.

7 Q. Briefly describe your present responsibilities at the Southern California Edison Company (SCE).

8 A. I am the Principal Manager of Electric Vehicle Program Management Office in SCE's Customer
9 Programs & Services group (CP&S). My responsibility includes establishing operations such as
10 process/systems development, vendor readiness, and identifying/exploring potential customer
11 concerns to ensure we can deliver a simple, low-effort experience to customers of EV charging
12 program.

13 Q. Briefly describe your educational and professional background.

14 A. I hold a Bachelor of Arts degree in Economics from Yale University and a Master of Business
15 Administration degree from the University of California – Los Angeles Anderson School of
16 Business. I first joined SCE in 2003, and prior to joining the CP&S group, I held various roles
17 within SCE in Regulatory Affairs, Power Procurement, and Transmission and Distribution.

18 Q. What is the purpose of your testimony in this proceeding?

19 A. The purpose of my testimony in this proceeding is to sponsor the portions of *SCE's Charge*
20 *Ready Application Rebuttal Testimony*, preliminarily identified as Exhibit SCE-02, as identified
21 in the Tables of Contents thereto.

22 Q. Was this material prepared by you or under your supervision?

23 A. Yes, it was.

24 Q. Insofar as this material is factual in nature, do you believe it to be correct?

25 A. Yes, I do.

26 Q. Insofar as this material is in the nature of opinion or judgment, does it represent your best
27 judgment?

28 A. Yes, it does.

29 Q. Does this conclude your qualifications and prepared testimony?

30 A. Yes, it does.

1 A. Yes, I do.

2 Q. Insofar as this material is in the nature of opinion or judgment, does it represent your best
3 judgment?

4 A. Yes, it does.

5 Q. Does this conclude your qualifications and prepared testimony?

6 A. Yes, it does.